



Meeting #1

MTA Stakeholder Work Group



*Maryland Department
of Transportation*



Stakeholder Work Group Meeting #1

Focusing on the Needs of Businesses in the Region

- Welcome
- Purpose/Background of the MTA Stakeholder Work Group
- Meeting Ground Rules
- Stakeholder Introductions & Expectations
- Overview of the Baltimore Transit System
- Questions on the Baltimore Transit System Overview Presentation
- Facilitated Open Discussion on MTA Transit Performance – Focusing on the Needs of the Businesses in the Region
- Next Meeting(s)



Welcome

- Jim Ports, Deputy Secretary, Maryland Department of Transportation (MDOT)
- Philip Dacey, Director, Office of Government Affairs, MDOT
- Samuel Minnitte, Facilitator, Parsons Brinckerhoff
- Other Introductions

MTA Stakeholder Work Group





Purpose/Background

- *To provide safe, efficient and reliable transit services across Maryland with world class customer service*
- To respond to 2015 Session Legislative Proposals and FY 2015 Operating Budget Language aimed at improving transit services
- To outreach to stakeholders to seek input on the transit service needs of the business community and transit users in the region
- To identify opportunities to improve transit services in the region
- To develop a Transit Performance Improvement Plan by October 1, 2015
- To ensure that the concerns and recommendations of MTA's stakeholders are heard, understood, and implemented where appropriate



Meeting Ground Rules

- There is effective participation.
- Limits on the time for speakers. Each speaker will be limited to 3 minutes.
- Participants achieve a mutual understanding.
- All contributions are considered and included in the ideas, solutions or decisions that emerge.
- Participants take shared responsibility for the outcome.
- Ensure that outcomes, actions and questions are properly recorded and actioned, and appropriately dealt with afterwards.
- The process: Brainstorming
- During sessions, people should avoid criticizing or rewarding ideas.
- Sessions conclude with the evaluation, "what did we accomplish in today's session?" Evaluate ideas at the end of the session. A meeting recap, summary and next steps.



Stakeholder Introductions & Expectations

- Sam Minnitte, Facilitator, Parsons Brinckerhoff



Baltimore Transit System Overview

- Jim Knighton, Chief of Staff, MTA
- Ronald L. Barnes, Chief Operations Officer, MTA

The Maryland Transit Administration

Investing in the future of Maryland

Providing safe, efficient and reliable transit services across Maryland with world class customer service.



June 2015





SCOPE of the MTA

- ***MTA is the 13th largest public rapid transit system* in the nation.***
- Provides services **24/7** and operates over **1,350 vehicles** during peak periods.
- Annual ridership: More than **113 million riders in FY2014.**
- Committed to providing **safe, efficient, and reliable transit that delivers world-class customer service to the citizens of our state.**
- MTA employs over **3,300** people (3/4 of which are union employees).
- MTA has **3 unions**: ATU Local 1300 (Operators and Maintenance), OPEI Local 2 (Schedule Makers, Clerks, and Accountants), and AFSCME Local 1859 (Sworn Police, Security Guards, and Fare Inspectors)





COMMUNITY AND INDUSTRY PARTNERSHIPS

- MTA maintains a longstanding partnership with many community and industry leaders, including:
 - Participant of the Transportation Association of Maryland
 - Member of the BWI Business Partnership
 - Participant in the American Public Transportation Association (APTA)
 - Works with Greater Baltimore Committee (GBC)
 - Voting member of the Baltimore Regional Transportation Board
<http://baltometro.org/about-brtb>
 - Member of the UniverCity Partnership – Baltimore City Mayor’s working group to improve the west side of the central business district <http://mayor.baltimorecity.gov/news/press-releases/2014-06-25-mayor-rawlings-blake-announces-strategic-partnership-baltimore-city>
 - Serves on the Public Transportation Subcommittee of the National Capital Region Transportation Planning Board
http://www.mwcog.org/transportation/committee/committee/default.asp?COMMITTEE_ID=15
 - Kirk Bus Division monthly community meetings established to discuss project issues and progress with the local community



FUNCTIONS of the MTA

- Operates throughout the State of Maryland, primarily in the Baltimore metropolitan area:
 - **Local Bus, Metro Subway, Light Rail**
 - **MARC Train, Commuter Bus**
 - **Mobility paratransit services**
 - **Freight**
- Contracts with Amtrak and Bombardier to operate MARC Train
- Commuter Bus outsourced to seven private companies throughout Maryland
- Mobility paratransit is a contracted service
- Provides funding and statewide support of Locally Operated Transit Systems (LOTS) in local jurisdictions in Maryland
- Liaison with WMATA in Montgomery and Prince George's Counties



MTA Bus

Bus
Became publicly operated in 1971.
Is the largest of MTA's core modes operating in and around the Baltimore metropolitan area.
Provides 66.5% of MTA's total rides.
Has 4 main Bus divisions and several support shops.



Bus	Fiscal Year 2014
Total Annual Ridership	75,780,350
Average Weekday Ridership	245,121
# of Coaches	740 (363 Hybrid)
# of Revenue Miles Traveled	20,047,418
# of Revenue Hours Operated	1,738,160



MTA Light Rail

Light Rail
Light Rail opened for service in 1992.
Operates on a north-south corridor from Hunt Valley to Cromwell and BWI Airport stations in Glen Burnie.
Provides 1,915 trips on weekly basis and covers 57 miles of track.
2 main Light Rail divisions for railcar maintenance and operations .

Light Rail	Fiscal year 2014
Total Annual Ridership	8,105,743
Average Weekday Ridership	25,183
# of Passenger Cars	53
# of Revenue Miles Traveled	3,102,718
# of Revenue Hours Operated	157,896





MTA Metro Subway

Metro Rail

Metro Subway opened for service in 1983.

Operates on an east-west corridor from Owings Mills to Johns Hopkins.

Provides 1,553 trips on weekly basis and covers 30 miles of track.

2 main Metro Rail divisions for railcar maintenance and operations.



Metro Rail	Fiscal Year 2014
Total Annual Ridership	14,632,430
Average Weekday Ridership	47,322
# of Passenger Cars	100
# of Revenue Miles Traveled	5,044,282
# of Revenue Hours Operated	207,550



MTA MARC

MARC

MTA took over suburban commuter rail in 1973.

Operates from Eastern Maryland south through Baltimore to Washington, D.C. and from Washington, D.C. through Western Maryland to West Virginia.

Provides 2,980 trips on weekly basis and covers 203 miles of track.

Contracted service with Amtrak and Bombardier.

MARC	Fiscal Year 2014
Total Annual Ridership	9,167,935
Average Weekday Ridership	35,990
# of Passenger Cars	177
# of Revenue Miles Traveled	5,863,505
# of Revenue Hours Operated	152,638





MTA Commuter Bus

Commuter Bus

MTA took over commuter bus services in 1973.

Operates throughout Maryland with destinations to Baltimore to Washington, D.C.

Provides 496 trips on weekly basis.

Contracted service with multiple bus companies.



Commuter Bus	Fiscal Year 2014
Total Annual Ridership	4,017,089
Average Weekday Ridership	15,132
# of Coaches	270 (64 State owned)
# of Revenue Miles Traveled	5,409,950
# of Revenue Hours Operated	186,550



MTA Mobility

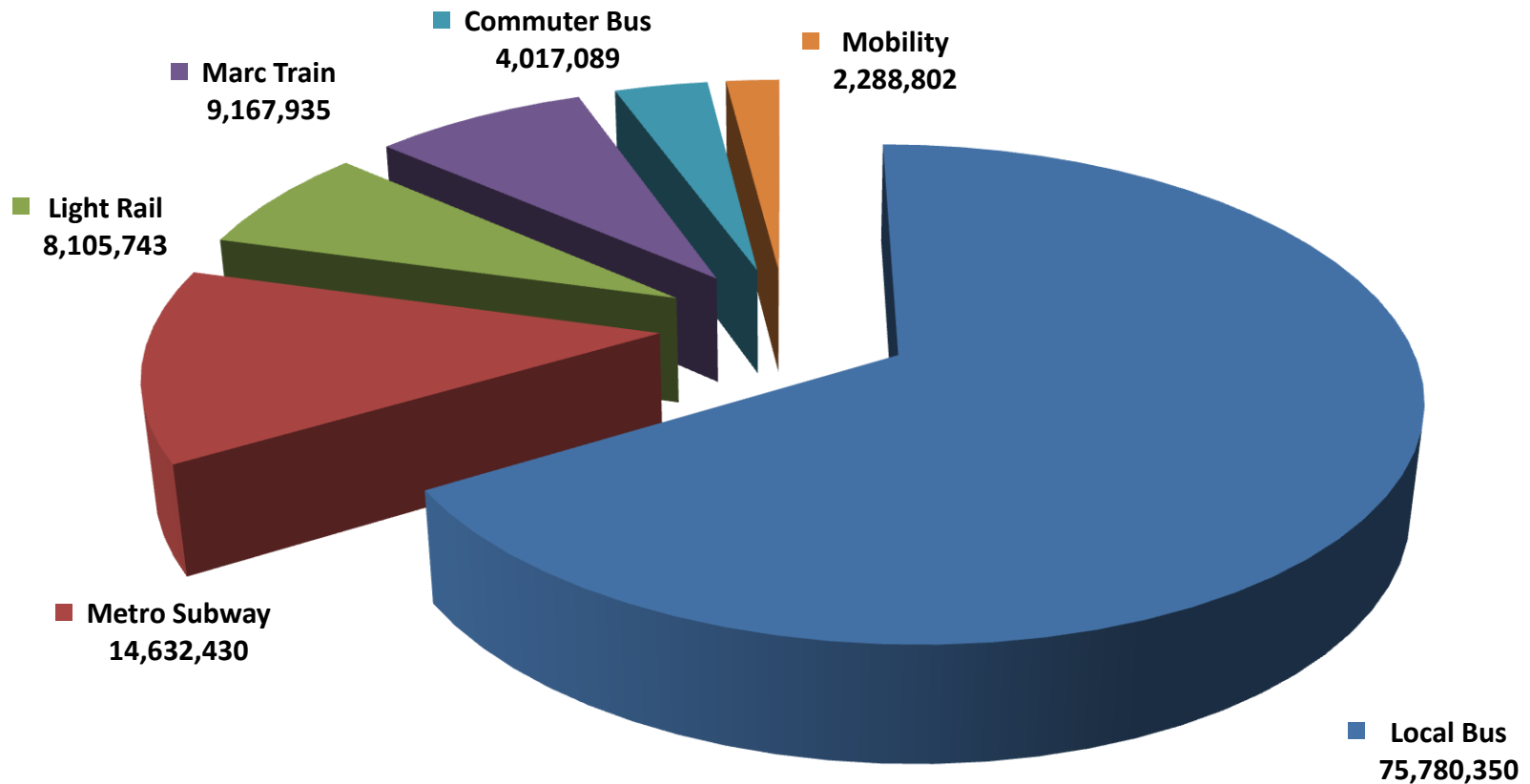
Mobility
MTA took over Mobility paratransit services in 1978.
Operates within ¼ miles of fixed route network throughout the Baltimore metropolitan area.
Provides 31,262 trips on weekly basis, scheduled on a as-needed basis.
Contracted service with First Transit, MV and Veolia.

Mobility	Fiscal Year 2014
Total Annual Ridership	1,781,084
Average Weekday Ridership	5,893
# of Vehicles	483
# of Revenue Miles Traveled	14,755,042
# of Revenue Hours Operated	1,110,157





Ridership Fiscal Year 2014





Ridership Comparison

	FY12 Total	FY13 Total	FY14 Total	FY15 to date through April
Bus	79,535,067	80,070,751	75,780,350	65,243,992
Metro	15,364,164	15,208,352	14,632,430	11,736,824
Light Rail	8,539,996	8,647,381	8,105,743	6,475,040
Mobility	1,554,592	1,651,198	1,781,084	1,566,069
MARC	8,451,695	9,062,254	9,167,935	7,666,537
Commuter Bus	4,289,775	4,187,141	4,017,089	3,348,890
Total Annual Ridership	118,080,758	119,259,611	113,992,349	96,524,902



On Time Performance

	FY12 Average	FY13 Average	FY14 Average	FY15 Average to date through April
Bus	82.7%	81.7%	80.8%	82.7%
Metro	96.5%	97.2%	96.2%	96.5%
Light Rail	96.1%	97.5%	95.9%	96.1%
Mobility	89.8%	89.4%	91.2%	89.8%
MARC	92.6%	93.3%	92.0%	92.6%



Farebox Recovery

	FY10	FY11	FY12	FY13	FY14
Bus*	30%	30%	29%	30%	26%
Light Rail	17%	17%	16%	16%	16%
Metro Rail	25%	26%	28%	26%	24%
Core Service**	28%	28%	27%	27%	28%
MARC	48%	50%	56%	55%	50%
* Baltimore commuter bus service is included in the Bus recovery ratio under the budgetary basis					
**Core service is Baltimore Local and Commuter Bus, Light Rail and Metro Subway					

- Fare recovery is the percent of operating cost recovered through revenue.
- Transit modes to be reported are identified in Transportation Article, § 7-208(b)(2).
- MTA uses gross expenses by mode and adjusts the expenses by including insurance, changes in inventory levels, pro-rated share of administrative costs per the proportional size of that mode, and excludes paratransit expenses, past pension service liabilities, new services for the first 36 months of service, and capital costs.
- MTA uses gross revenue and adjusts the revenue to include passenger fares, advertising, lease and rental income and excludes paratransit and new services revenues for the first 36 months.



Questions

- Questions Regarding the Baltimore Transit System Overview Presentation



Facilitated Open Discussion

- MTA Transit Performance – Focusing on the Needs of the Businesses in the Region
 - Ridership
 - On-Time Performance
 - Farebox Recovery
 - Other



Next Steps

- Meeting #2 - August 3rd 2:00 – 4:00 PM – Stakeholder Work Group Meeting – Focusing on the Needs of the Transit User(s)
- Meeting #3 – September (TBD) – Preliminary Recommendations/Draft MTA Transit Performance Improvement Plan
- October 1 – Submit MTA Transit Performance Improvement Plan



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Project Website: <http://www.mdot.maryland.gov/MTAStakeholderGroup>